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CCPA PRIVACY NOTICE



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CATCHPROBE CCPA PRIVACY NOTICE

PRIVACY NOTICE FOR CALIFORNIA RESIDENTS

This Privacy Notice for California Residents ("CA Privacy Notice") applies solely to Consumers (as defined below) who reside in the State of California. We adopt this CA Privacy Notice to comply with the California Consumer Privacy Act of 2018 ("CCPA") and any terms used in this CA Privacy Notice shall have the same meaning as defined in CCPA. Capitalized terms not defined but used herein have the meaning assigned to such terms in the CatchProbe Privacy Policy.

Information We Collect from Consumers

We collect information that identifies, relates to, describes, references, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer, household, or device ("personal information"). Our obligations under this CA Privacy Notice apply to any natural person who is a California resident (as defined in Section 17014 of Title 18 of the California Code of Regulations), however identified, including any unique identifier ("Consumer"). Specific Categories of Personal Information We Collect The categories of personal information we have collected from Consumers within the last twelve (12) months are:

Category A: basic Identifiers (such as a name, Internet Protocol address, email address).

Category B: Personal information categories listed in the California Customer Records statute (such as name, corporate address, corporate telephone number).

Category C: Internet or other similar network activity (such as browsing history, search history, and information regarding a consumer's interaction with our Site).

Category D: Professional or employment-related information.

We obtain the categories of personal information listed above from the following categories of sources:

- Directly from you: limited to data collected from administrators of the CatchProbe Solutions.
- Indirectly from you: primarily from computing devices protected by the CatchProbe Solutions, but also from observing your actions on our website.

Use of Personal Information

We may use or disclose the personal information we collect for one or more of the following purposes:

- To fulfill or meet the reason you provided the information. For example, if you share your name and contact information to request support in connection with your subscription to the Solutions, we will use that personal information to respond to your inquiry.
- To create, maintain, customize, and secure your account with Us.
- To provide you and the company you work with the Solutions as requested by such company.
- To provide you with support and to respond to your inquiries, including to investigate and address your concerns and monitor and improve Our responses.
- To help maintain the safety, security, and integrity of our Site, Solutions and Our business.
- For testing, research, analysis, and product development, including to develop and improve Our Site and Solutions.

- To respond to law enforcement requests and as required by applicable law, court order, or governmental regulations.
- As described to you when collecting your personal information or as otherwise set forth in the CCPA.
- We will not collect additional categories of personal information or use the personal information We collected for materially different, unrelated, or incompatible purposes without providing you notice.

Sharing Personal Information

We may disclose your personal information to a third party for a Business Purpose. When we disclose personal information for a Business Purpose, we enter a contract that describes the purpose and requires the recipient to both keep that personal information confidential and not use it for any purpose except performing the contract. Such disclosure for a Business Purpose in each case is limited to Service Providers.

Disclosures of Personal Information for a Business Purpose

In the preceding twelve (12) months, CatchProbe has disclosed the following categories of personal information for a Business Purpose:

Category A: Identifiers.

Category B: California Customer Records personal information categories.

Category C: Internet or other network activity.

Category D: Professional or employment-related information.

**Sales of Personal Information **

In the preceding twelve (12) months, CatchProbe did not sell any personal information from any of the categories of personal information. CatchProbe will not sell any personal information from any of the categories of personal information.

Your Rights and Choices

Access to Specific Information and Data Portability Rights

You have the right to request that We disclose certain information to you about Our collection and use of your personal information over the past 12 months. Once We receive and confirm your verifiable consumer request, We will disclose to you:

- The categories of personal information We collected about you.
- The categories of sources for the personal information We collected about you.
- Our business or commercial purpose for collecting that personal information.
- The categories of third parties with whom We share that personal information.
- The specific pieces of personal information We collected about you.
- If we disclosed your personal information for a Business Purpose, the personal information categories that each category of recipient obtained.

Deletion Request Rights

You have the right to request that we delete any of your personal information that we collected from you and retained, subject to certain exceptions. Once we receive and confirm your verifiable consumer request we will delete (and direct our service providers to delete) your personal information from our records, unless an exception under CCPA applies

Exercising Access, Data Portability, and Deletion Rights

To exercise the access, data portability, and deletion rights described above, please submit a verifiable Consumer request to the Contact Information listed below.

Only you, or someone legally authorized to act on your behalf, may make a verifiable consumer request related to your personal information. You may only make a verifiable Consumer request for access or data portability twice within a 12-month period. The verifiable consumer request must:

- Provide sufficient information that allows us to reasonably verify you are the person about whom we collected personal information or an authorized representative.
- Describe your request with sufficient detail that allows us to properly understand, evaluate, and respond to it.
- We cannot respond to your request or provide you with personal information if we cannot verify your identity or authority to make the request and confirm the personal information relates to you.
- We will only use personal information provided in a verifiable consumer request to verify the requestor's identity or authority to make the request.

Response Timing and Format

We endeavor to respond to a verifiable consumer request within forty-five (45) days of its receipt. If we require more time, we will inform you of the reason and extension period in writing. We will deliver our written response by mail or electronically, at your option.

We do not charge a fee to process or respond to your verifiable consumer request unless it is excessive, repetitive, or manifestly unfounded. If we determine that the request warrants a fee, we will tell you why we made that decision and provide you with a cost estimate before completing your request.

Non-Discrimination

We will not discriminate against you for exercising any of your CCPA rights. Specifically, we will not:

- Deny you goods or services.
- Charge you different prices or rates for goods or services, including through granting discounts or other benefits, or imposing penalties.
- Provide you a different level or quality of goods or services.
- Suggest that you may receive a different price or rate for goods or services or a different level or quality of goods or services.

Changes to Our Privacy Notice

We will review this CA Privacy Notice annually as required by applicable law, and otherwise reserve the right to amend it at our reasonable discretion in accordance with law. When We make changes to this CA Privacy Notice, we will post the updated notice on the Site and update the notice's effective date. Your continued use of Our Site following the posting of changes constitutes your acceptance of such changes.

Contact Information

If you have any questions or comments about this CCPA Privacy Notice, the ways in which Catch-Probe collects and uses your information described here, your choices and rights regarding such use, or wish to exercise your rights under California law, please do not hesitate to contact us at:

Phone: +1 (628) 208-6430 Postal Address: 1160 Battery Street, East Suite 100, San Francisco, CA 94111 USA